

## PITECO's "QUALITY POLICY"

Piteco S.r.l. - *financial software & counsulting* - is a leading company in the Italian market for providing *corporate finance* IT solutions for all business sectors.

It was founded in the 1980s and owes its name to the treasury information system PI.TE.CO., an acronym for Computerized Treasury Planning, a historical product in the current portfolio of offerings. With more than six thousand Customers, it has been the most important reference player for forty years, thanks to the diffusion of its solutions and services among major Italian companies in different economic sectors.

The current portfolio of products offered to the market includes:

- PitecoEvo: Global liquidity management, Economic financial planning, In house banking, Supply Chain HUB;
- PitecoCBC: Digital payment, Global bank connectivity:
- PitecoIDM: Semantic Research and Data Matching.

Piteco works alongside companies with passion and professionalism, proposing concrete and innovative solutions capable of meeting every need in the areas of Treasury and Financial Planning.

In times of continuous transformation, our corporate mission is to serve as a point of reference in the area of business digitization, offering a targeted and personalized service that can be a concrete example of the attention Piteco has always paid to its clients. We pay special attention to the development of new features, regulatory updates in the financial sector, and the study of new technologies, thanks to the combination of two different aspects: specific skills in financial management and a commitment to research for digital technologies to support business operations.

In achieving its goals, our company places the enhancement of people at the center of its cultural approach by investing in the development of their skills and abilities through sharing the company's cultural heritage, participating in specific training courses related to the tasks performed and encouraging the activation of individual and group potential.

Taking into consideration the external and internal factors of the business environment, Piteco aims to offer its services to companies by paying attention to the different needs, and the needs of each, seeking to achieve the best satisfaction of Clients through an approach of continuous review of results and tools suitable for increasing them ("continual improvement").



It was therefore decided to formalize this ongoing commitment to quality through the establishment and implementation of a corporate Quality System (referred to as an internal *Quality Management System* - QMS), implemented in accordance with UNI EN ISO 9001:2015, capable of ensuring the achievement of the following corporate objectives:

- Obtain UNI EN ISO 9001:15 certification;
- Improving customer satisfaction;
- Increase in the number of customers;
- Rationalization of work activities;
- Acceleration of innovation capabilities.

Management periodically verifies that this policy and the above objectives are appropriate to the purposes and business environment, implemented and shared at every level of the organization.

Date: 01/02/2023 Piteco S.r.l. Paul Virenti (CEO)